

REGISTER AN ECHO SHOW

Follow the instructions below to reset an Amazon Echo Show (screen). Use setup@Speak2Software.com to register the device and assign the device on the Staff web.

1 Add the Alexa Wifi

Log on to the specific Speak2 network in your community. Ask your local IT team for this information.

2 Sign in to Amazon Alexa

Sign in with setup@Speak2Software.com. If you do not have the password, email support@Speak2Family.com

3 Skip all prompts and update the device

Skip all prompts. Do not add a phone number, address or create an account. Download any new software updates. The device will power cycle.

All settings are applied in step 4.

4 Assign the Device with the Device Serial Number (DSN)

Go to the Staff Web > Alexa Management > Add and follow the steps to add the device to your community and a specific room.

? Find the Device Serial Number (DSN)

1. Swipe down from the top of the screen
2. Click "Settings"
3. Click "Device Options"
4. Scroll to bottom to "Serial Number"