

CALL COMMAND CENTER

The goal of the Call Command Center view is to enable your community to have a live conversation with video – with any resident at any time – and take action in some way. Place an order/request, take notes, set an appointment, updates resident notes, change status, all in one window.

The interface is titled "Jimmy Fallon" and features a top navigation bar with a play button, a red 'X' button, and a status bar for "Room 20" with an "ON Premise" toggle and a "Social Opt Out" button. A text input field contains "has cat, dont jump" and an "Update" button. Below the navigation bar, a large video area is labeled "Waiting to call the resident...". To the right of the video area is a "Resident and your calendar" section with a "Resident Calendar" dropdown and a date selector for "12.11.2024". The calendar shows a vertical list of time slots from 08 AM to 06 PM. At the bottom left, a "Quick Order" section is labeled "Place an order for resident" and shows two orders: "Jimmy Fallon - Maintenance" (Faucet Repair, 09:30 AM, 12-12-2024, status "Open") and "Jimmy Fallon - Dining" (Drink Special, 09:59 AM, 11-24-2024, status "Open - Past Due"). To the right of the orders is a "Resident order history" section. At the bottom right, a "Call History" section is labeled "Resident call history" and shows two entries: "12-11 7:45 PM - Jimmy Fallon" and "12-11 7:45 PM - Jimmy Fallon". Next to it is a "Call notes" section labeled "Call notes" with a "Notes" input field.