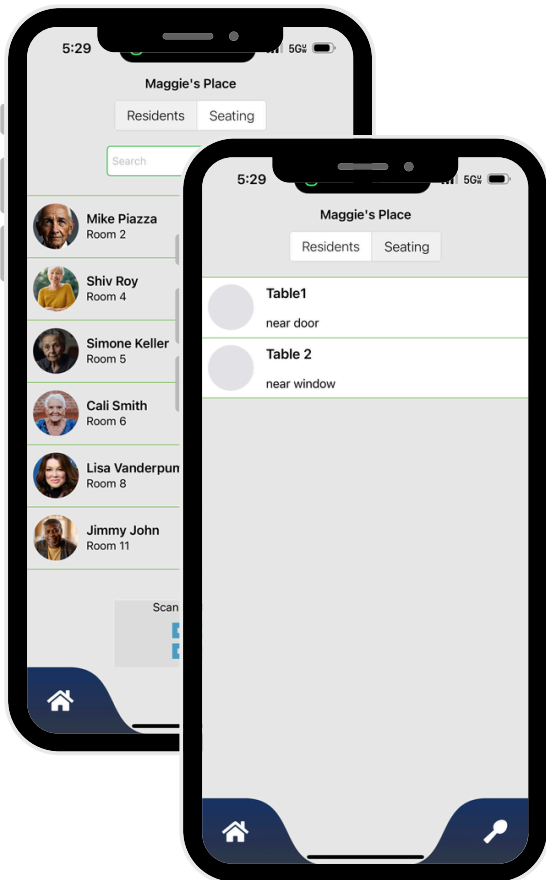


DINING APP

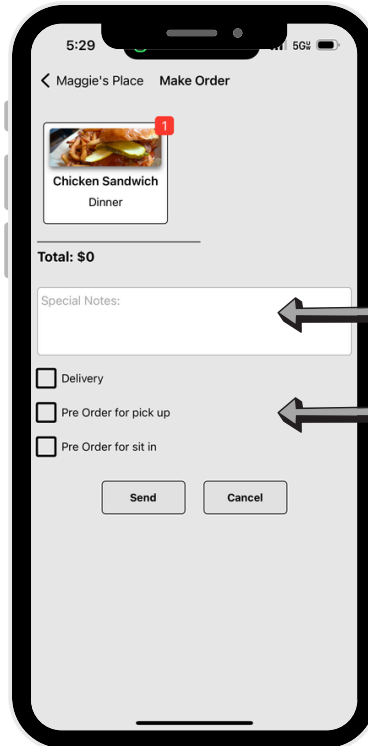


DINING APP

Place order by resident or seat

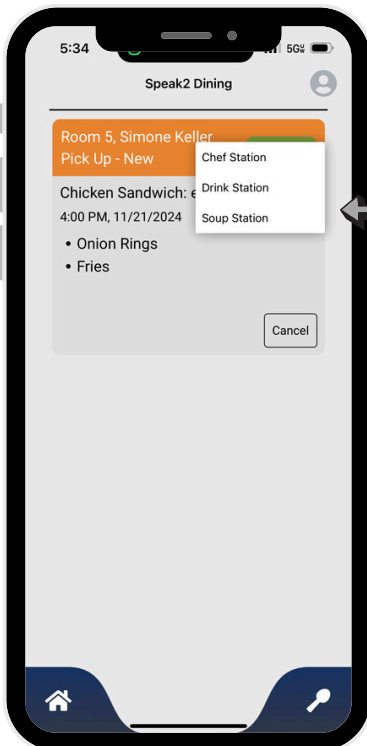


Order Details



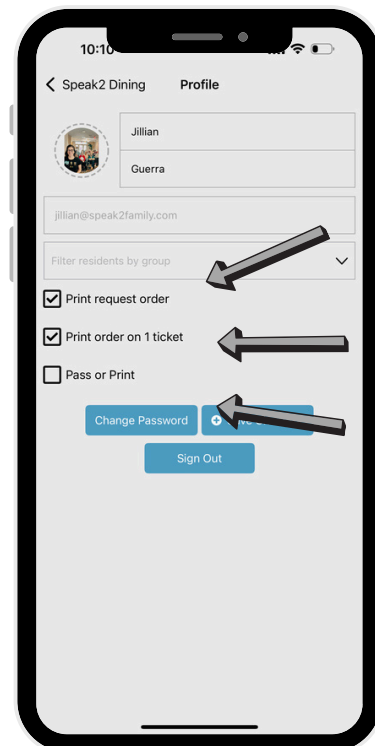
Add order notes

Select order method



Pass to Station

When you pass the order to a station, it will turn gray until passed back as "Complete". If you have printing enabled, it will print a meal ticket when passed to the station.



Print Enable

Combine on 1 printed ticket

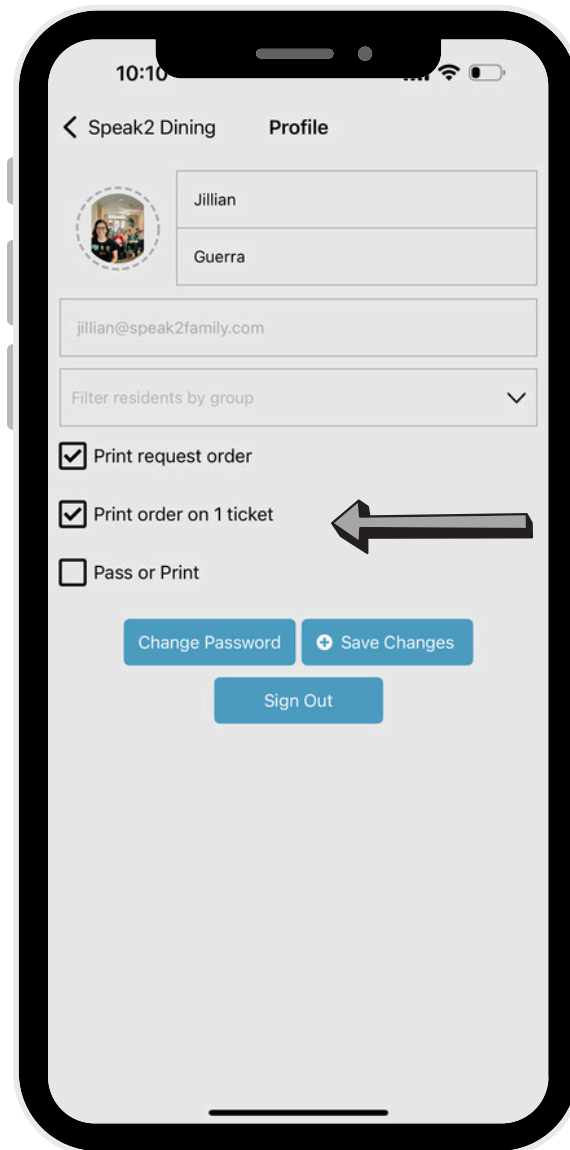
Pass to station & print



DINING APP

If you prefer to have multiple items print on 1 ticket, select the second checkbox “Print order on 1 ticket”.

Only 3 items/orders will be printed on any given ticket.



Combine on 1
printed ticket



TROUBLESHOOTING PRINTING

Printing Tickets

- Is the printer turned on and connected to WiFi?
 - Is the app/phone connected to the same network as the printer
 - The WiFi your tablets/phone are connected to **must** match the WiFi the Printer is connected to. Be sure to make a note of the WiFi and password when setting up your printer.
 - If printing is taking a long time, it is likely due to a slow network.
-

Recommendations

- Label the printer with the WiFi and Password that it is connected to. All Dining devices will need to connect to the same WiFi.
- If using a Rollo printer, reset by pressing the Bluetooth light 10 times. Use the Rollo app to connect and follow their directions. Instructions on resetting a Rollo Inkless printer are here:

<https://www.youtube.com/watch?v=vn-ikA4lyrk>

